

Received & Inspected

Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

MAR 13 2017

FCC Mailroom

March 7, 2017

CC: 02-6  
DOCKET FILE COPY ORIGINAL

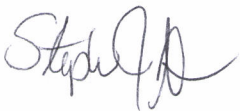
To whom it may concern:

I wish to file an appeal related to the decision letter dated March 3, 2017. The notice states our appeal was rejected to do our response being outside the 60 day time period from the denial letter dated 10/31/16. When reviewing that letter, it shows an invoice# of 2431541. The appeal was based on invoice 2424705. I was filing the appeal because we received a notice stating the denial was due to non-response from the vendor. I sent an email over to Maurice Blackwell showing that we responded within the time limit that was allowed; therefore the denial was invalid. I'm also filing the appeal because we received the same denial back in 2014 and again in 2016. Each time we are requesting to provide additional information, we get the service certification completed by the school and returned to the reviewer within allotted time. This is the 3<sup>rd</sup> time we have been rejected, stating we did not reply to the request, when I can show proof we did response within the time limit. I contacted the USAC helpdesk after sending the email to Maurice Blackwell and was told the invoice was still under review.

We are asking if this decision can be reconsider, due to the fact that we complied with whatever request that are made. It is difficult to go back to the school and ask them to complete a document numerous time. It has also caused a hardship because the individuals involved with the original project are no longer employed.

Thank you for your consideration and we look forward to your response.

Regards,



Stephen Harris  
10240 Flanders Ct  
San Diego, Ca 92121  
858-566-1900

No. of Copies rec'd 09/1  
List ABCDE

Received & Inspected

MAR 13 2017

FCC Mailroom



Universal Service Administrative Company  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2011-2012**

March 03, 2017

Stephen Harris  
Technology Integration Group  
10240 Flanders Court  
San Diego, CA 92121

Re: Applicant Name: DOUGHERTY COUNTY SCHOOL SYSTEM  
Billed Entity Number: 127501  
Form 471 Application Number: 811570  
Funding Request Number(s): 2204246  
Decision Letter Date: October 31, 2016  
Date Appeal Postmarked: February 07, 2017  
Your Correspondence Dated: February 07, 2017

Our records show that your appeal was postmarked more than 60 days after the date your Remittance Statement was issued, as shown above. Federal Communications Commission (FCC) rules require applicants to postmark appeals within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division  
Universal Service Administrative Company

Stephen Harris  
Technology Integration Group  
10240 Flanders Court  
San Diego, CA 92121

Billed Entity Number: 127501  
Form 471 Application Number: 811570  
Form 486 Application Number:

## Steve Harris

---

**From:** Steve Harris  
**Sent:** Tuesday, September 13, 2016 3:51 PM  
**To:** 'Blackwell, Maurice'  
**Cc:** Bob Kopesky  
**Subject:** RE: CORRECTED: SLD Invoice No.:2424705  
**Attachments:** DOC091416-09142016012418.pdf; 21602.pdf

Hi Maurice,

Attached is the information requested. Please let me know if you have any questions or need more information.

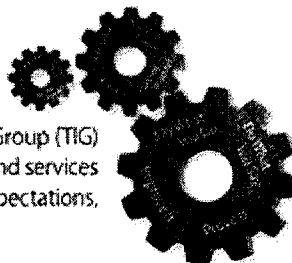
Thank you,

**Stephen Harris | TIG Accounting Dept**

Technology Integration Group | 10240 Flanders Court | San Diego, CA 92121  
PH 858-566-1900 x3620 | FAX 858.790.0027 | [steve.harris@tig.com](mailto:steve.harris@tig.com) | [www.tig.com](http://www.tig.com) | [How are we doing?](#)



It is the policy of Technology Integration Group (TIG) to produce the highest quality products and services that will fully satisfy our customers' expectations, through continual process improvement.



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**From:** Blackwell, Maurice [mailto:Maurice.Blackwell@sl.universalservice.org]  
**Sent:** Friday, September 09, 2016 12:20 PM  
**To:** Steve Harris <Steve.Harris@tig.com>  
**Subject:** RE: CORRECTED: SLD Invoice No.:2424705

Hi Stephen,

Your request for an extension has been approved. Please be advised this is a one-time authorization no further extensions will be authorized on this request.

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Friday, 09/16/2016. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

**From:** Steve Harris [mailto:Steve.Harris@tig.com]  
**Sent:** Tuesday, September 06, 2016 1:16 PM  
**To:** Blackwell, Maurice  
**Subject:** FW: CORRECTED: SLD Invoice No.:2424705

Good Morning,

I have not heard back from the school and was wondering if we are able to request an extension?

Thank you,

Stephen Harris

**From:** Blackwell, Maurice [mailto:Maurice.Blackwell@sl.universalservice.org]  
**Sent:** Thursday, August 25, 2016 7:25 AM  
**To:** Christine Caldwell <Christine.Caldwell@tig.com>  
**Cc:** STEPHEN HARRIS@1(858)-790-0027 <IMCEAFAX-STEPHEN+20HARRIS+401+28858+29-790-0027@solixinc.com>  
**Subject:** CORRECTED: SLD Invoice No.:2424705

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	Customer Ship Date	471	FRN	SPIN
2424705	21602	8133357	01-May-12		811570	2204246	143006183

I am reviewing your request for reimbursement of the invoice line/s noted above.

**BILLS:**

Please submit:

- I. A copy of the summary page/s for the bill/s for SPIs: sent to Applicant, to show:
  - a. Bill Date / Ship Date,
  - b. Service Provider Name,
  - c. Bill-To Entity,
  - d. Current Charges,
  - e. Description of Products / Services Delivered,
    - i. Please provide written description of products / services when not indicated on bill. For example, Network Equipment is an insufficient description of product delivered.
  - f. Hours of work performed (for Basic Maintenance of Internal Connections).
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

**SERVICE CERTIFICATION:**

Please also provide the attached Service Certification form, completed and certified by the authorized representative of the Applicant (school/library), for the products/services provided.

- I. The Representative/Contact Name, Title and Phone: the contact name should match as signatory. If the signatory is any other than the Representative/Contact Name identified on the form, please provide the full Name, Title and Phone Number of the signatory and a reason for the mismatch.
- II. Date Goods/Services Delivered: except for installation only invoice, required for all other products / services delivered;
- III. Date Goods/Services were or will be Installed: required only for non-recurring service (products that need installation);
  - a. This date is required regardless of party providing the installation.
- IV. Date Applicant Portion Paid and Check No., or Date to be Paid: required at all times.
- V. Certification box: select box either on the left or right side;
  - a. Left side: for services delivered/installed as on this invoice;
    - i. Based on service contracted for the FRN, please choose either Delivery Only or Delivery and Installation.
  - b. Right side: for services not yet delivered:
    - i. Please provide contract to indicate provision for up-front charges.
- VI. Signed and dated: by the authorized Applicant contact.

Please note: Service Certification forms are Invoice number specific. Due to audit requirements, the re-submittal of an earlier Service Certification form is not acceptable and will result in rejection of the current invoice line/s.

#### **RESPONSE REQUIREMENT:**

Service Certification and Payment Verification documents sent to us directly by Applicants (school/library) with the SLP Invoice Number and the name/title/signature of the sender may help speed up the review process. Fax cover sheet must identify the organization.

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Thursday, 9/1/16 Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

**Maurice R. Blackwell**  
Case Management Associate  
Schools and Libraries Program  
30 Lanidex Plaza West, Room N210 | Parsippany, NJ 07054  
T: 800.200.0818 ext 7596 | Direct: 973.581.7596 | F: 973.599.6539  
[maurice.blackwell@sl.universalservice.org](mailto:maurice.blackwell@sl.universalservice.org)

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system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

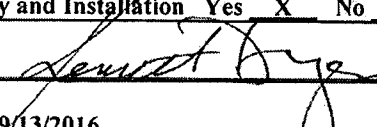
### Service Certification for SLD Invoices

<b>SLD Invoice Number</b>	2424705
<b>Invoice Line Number</b>	8133357
<b>Service Provider Name</b>	PC Specialist
<b>Service Provider SPIN</b>	143006183
<b>Service Provider Invoice #</b>	21602
<b>Undiscounted Invoice Amount</b>	\$7,800.00
<b>Discounted Invoice Amount</b>	\$7,020.00

<b>Applicant Name</b>	DOUGHERTY COUNTY SCHOOL SYSTEM
<b>Representative / Contact Name</b>	Kenneth Dyer
<b>Representative / Contact Title</b>	Associate Superintendent & Chief Financial Officer
<b>Representative / Contact Phone</b>	229.431.1234
<b>Billed Entity Number (BEN)</b>	127501
<b>471 Number</b>	811570
<b>FRN</b>	2204246
<b>Date Goods/Services Delivered</b>	05/30/2014
<b>Date Goods/Services were or will be Installed</b>	05/30/2014
<b>Date Applicant Portion Paid and Check No. or Date will be Paid</b>	Date Paid: 08/08/2012 Check No: 96092

This is to certify that I am authorized to represent the above named Applicant. This is also to certify the services described on the attached vendor invoice were delivered and/or installed as indicated by the date(s) above.

Or The charges represented by the above represented invoice are deposits or up-front charges for services, which have not been delivered, and have been agreed to based on the contract between the above referenced Applicant and Service Provider

Copy of <u>detailed</u> vendor invoice must be attached. Contract with Service Provider above is for Delivery only Yes <input type="checkbox"/> No <input type="checkbox"/> Delivery and Installation Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Copy of <u>supporting contract</u> must be attached if indicated below  Supporting Contract Required YES <input type="checkbox"/> NO <input type="checkbox"/>
Signed: 	Signed:
Date: <u>09/13/2016</u>	Date:

Revised 8/27/12

Schools and Library Division (USAC)



## Steve Harris

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**From:** Steve Harris  
**Sent:** Friday, September 05, 2014 3:36 PM  
**To:** Montesdeoca, Jennifer  
**Subject:** RE: eRate Our Inv# 2047148  
**Attachments:** Service Certification for SLD Invoices.pdf

Jennifer,

Here is a copy of the service cert; just made it on this one. Please let me know if you have any questions.

Thanks,

Stephen

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**From:** Montesdeoca, Jennifer [mailto:Jennifer.Montesdeoca@sl.universalservice.org]  
**Sent:** Tuesday, September 02, 2014 9:02 AM  
**To:** Steve Harris  
**Subject:** RE: eRate Our Inv# 2047148

Your request for additional time to respond was approved.

Please provide this information to me as soon as possible within the next 7 calendar days (by End of Day Friday, 09/05/14). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Jennifer Montesdeoca  
Schools and Libraries Division  
T: 973.581.7574 | F: 973.599.6539  
E: [Jennifer.Montesdeoca@sl.universalservice.org](mailto:Jennifer.Montesdeoca@sl.universalservice.org)

---

**From:** Steve Harris [mailto:Steve.Harris@tig.com]  
**Sent:** Wednesday, August 27, 2014 2:06 PM  
**To:** Montesdeoca, Jennifer  
**Subject:** FW: eRate Our Inv# 2047148

Hi Jennifer,

Can I get more time on this one?

Thank you,

Stephen Harris

---

**From:** Montesdeoca, Jennifer [mailto:Jennifer.Montesdeoca@sl.universalservice.org]  
**Sent:** Friday, August 22, 2014 8:48 AM  
**To:** Christine Caldwell; Steve Harris  
**Cc:** 'STEPHEN HARRIS@1-858-790-0027'  
**Subject:** eRate Our Inv# 2047148

To: STEPHEN HARRIS

Please provide this information to me as soon as possible within the next 7 calendar days (by **End of Day Friday, 08/29/14**). Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Jennifer Montesdeoca  
Schools and Libraries Division  
T: 973.581.7574 | F: 973.589.6539  
E: [Jennifer.Montesdeoca@sl.universalservice.org](mailto:Jennifer.Montesdeoca@sl.universalservice.org)

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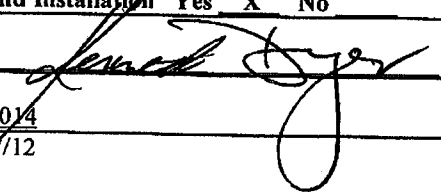
### Service Certification for SLD Invoices

<b>SLD Invoice Number</b>	2047148
<b>Invoice Line Number</b>	6870302
<b>Service Provider Name</b>	PC Specialist
<b>Service Provider SPIN</b>	143006183
<b>Service Provider Invoice #</b>	21602
<b>Undiscounted Invoice Amount</b>	\$11,940.00
<b>Discounted Invoice Amount</b>	\$10,746.00

<b>Applicant Name</b>	DOUGHERTY COUNTY SCHOOL SYSTEM
<b>Representative / Contact Name</b>	Kenneth Dyer
<b>Representative / Contact Title</b>	Associate Superintendent & CFO
<b>Representative / Contact Phone</b>	229-431-1234
<b>Billed Entity Number (BEN)</b>	127501
<b>471 Number</b>	811570
<b>FRN</b>	2204246
<b>Date Goods/Services Delivered</b>	05/30/2012
<b>Date Goods/Services were or will be Installed</b>	05/30/2012
<b>Date Applicant Portion Paid and Check No. or Date will be Paid</b>	08/08/2012 Check Number 96092

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<p><b>Copy of <u>detailed</u> vendor invoice must be attached. Contract with Service Provider above is for</b></p> <p>Delivery only      Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Delivery and Installation      Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p><b>Copy of <u>supporting contract</u> must be attached if indicated below</b></p> <p>Supporting Contract Required YES <input type="checkbox"/> NO <input type="checkbox"/></p>
<p>Signed: </p>	<p>Signed: _____</p>
<p>Date: 9/5/2014</p>	<p>Date: _____</p>

Revised 8/27/12

Schools and Library Division (USAC)



Technology Integration Group.

March 7, 2017

To whom it may concern:

I wish to file an appeal related to the decision letter dated March 3, 2017. The notice states our appeal was rejected to do our response being outside the 60 day time period from the denial letter dated 10/31/16. When reviewing that letter, it shows an invoice# of 2431541. The appeal was based on invoice 2424705. I was filing the appeal because we received a notice stating the denial was due to non-response from the vendor. I sent an email over to Maurice Blackwell showing that we responded within the time limit that was allowed; therefore the denial was invalid. I'm also filing the appeal because we received the same denial back in 2014 and again in 2016. Each time we are requesting to provide additional information, we get the service certification completed by the school and returned to the reviewer within allotted time. This is the 3<sup>rd</sup> time we have been rejected, stating we did not reply to the request, when I can show proof we did respond within the time limit. I contacted the USAC helpdesk after sending the email to Maurice Blackwell and was told the invoice was still under review.

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Thank you for your consideration and we look forward to your response.

Regards,

Stephen Harris